



Transport Education Training Authority

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04 September 2023

To: TETA Stakeholders

TETA Employers

TETA Learners/Beneficiaries

TETA accredited Skills Development Providers

CC: Quality Council for Trades and Occupations (QCTO)

Sector Education and Training Authorities (SETAs)

UPDATE ON NEW INFORMATION MANAGEMENT SYSTEM (MIS)

The Transport Education Training Authority (TETA) is migrating to a new Information Management System (MIS), effective from 01 June 2023, hence the Indicium system was closed. In July 2023, the system was opened for module functionalities relating to online applications for providers (including re-accreditation, extension of time and extension of scope), assessors and moderators. A capacity building session was conducted on the 20th of July 2023 to introduce and demonstrate the new system functionalities to all stakeholders.

As from the 1st of September 2023, the system is updated to allow the following:

- Learner enrollments for Unit Standards
- Learner enrollments for Learnerships
- Learner enrollments for Qualifications
- Learner enrollments for Skills Programmes
- Learner enrollments for Occupational Qualifications

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The following system functionalities are currently being finalised:

- Uploading of learner assessments
- Processing of learner SORs and Certificates
- External Moderation applications – in the interim, manual application is allowed, please use the 2023 forms provided by the ETQA department. Completed documents to be submitted to externalmoderation@teta.org.za All learners processed through manual external moderation must still be uploaded and assessments updated by the provider when the system is fully functional.

TETA is aware that when interacting with the available system functionalities, some stakeholders are experiencing challenges related to the scope of providers, assessors, moderators, and learner assessments. In addressing the system challenges experienced, TETA is working with the service providers to resolve errors related to information and data migration.

TETA will schedule national workshops to conduct further training sessions for stakeholders on how to navigate through the system, the details of the training sessions will be communicated in due course. Stakeholders may contact the TETA team for capacity training in the meantime while the national workshops are being finalised. Below is the list of contact details for support:

Province		Contact Person, telephone and email address
All provinces	Learner enrollments Skills Development Provider system access	<p>Lesego Mogorosi +27 11 577 7069/+27 60 984 0082 LesegoM@teta.org.za</p> <p>Mpho Senyolo +27 11 577 7067/+27 78 764 8289 MphoS@teta.org.za</p> <p>Ntokozo Shabalala +27 11 577 7027 NtokozoS@teta.org.za</p>
All provinces	External Moderation	<p>Xolile Tshabalala +27 11 577 7077/+27 60 756 1496 XolileT@teta.org.za</p> <p>Fulufhelo Ratshibvumo +27 11 577 7101/+27 78 095 3565 FulufheloR@teta.org.za</p>

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Gauteng	Online applications for providers, assessors and moderators	Yolisa Gxabuza +27 11 577 7065/+27 71 064 8553 YolisaG@teta.org.za Tlou Motlapema +27 11 577 7028/+27 63 297 1829 TlouM@teta.org.za Happy Mufamadi +27 11 577 7059/+27 63 700 8484 Happym@teta.org.za
Eastern Cape Free State	Online applications for providers, assessors and moderators	Shumani Mukununde +27 11 577 7065/+27 60 816 0553 ShumaniM@teta.org.za
Kwa-Zulu Natal	Online applications for providers, assessors and moderators	Nokubonga Zondi +27 11 577 7066/+27 78 456 7829 Nokubonga@teta.org.za
Limpopo Mpumalanga	Online applications for providers, assessors and moderators	Nkosinathi Thango +27 11 577 7071/+27 83 626 5574 Nkosinathi@teta.org.za
North West Northern Cape	Online applications for providers, assessors and moderators	Phindy Kunene +27 11 577 7064/+27 60 586 7819 Phindy.Kunene@teta.org.za
Western Cape	Online applications for providers, assessors and moderators	Nikiwe Mdliva +27 21 819 9609/+27 74 815 8565 NikiweM@teta.org.za
All provinces	All ETQA functions	Sandy Ndlovu +27 11 577 7025/+27 78 800 4232 Sandy@teta.org.za

Yours Sincerely,



Ms. Sandy Ndlovu
ETQA Manager

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